2012 State Strategic Plan for Information Technology – Process & Schedule Update

Presented to the ITMC

September 7, 2011

Purpose...

- To review:

  - Review the draft goals & Objectives of the plan.

  - Review the next steps and future actions for the plan.

Plan Alignment

- Proposed ITMC Strategic Goals
- Agencies' IT Mission Statements
- NASCIO List of Priorities
- Federal Agencies / Other
- Other State Plans

Draft Goals & Objectives

- **Principle: Accountability**
- Goal 1: Achieve maximum value of information through the active management of information technology.
  - Objective 1: Increase use of consolidated platforms and shared services.
  - Objective 2: Recruit, train, and retain a highly skilled workforce.
  - Objective 3: Strengthen and expand information technology partnerships.
  - Objective 4: Develop and implement management processes for using information.

Draft Goals & Objectives (Continued)

- **Principle: Aggressive Use**
- Goal 2: Aggressively use technology to extend capabilities that enhance, improve, and streamline service delivery.
  - Objective 1: Seek out and Implement innovative information technology solutions.
  - Objective 2: Enhance collaboration
  - Objective 3: Increase use of seamless cross-boundary information solutions

Draft Goals & Objectives (Continued)

- **Principle: Availability**

- Goal 3: Build an interoperable foundation (infrastructure/architecture) that provides citizens and employees of the state access to information however and whenever they need it.

  - Objective 1: Explore and implement technology to enhance accessibility, availability, and usability of information.
  - Objective 2: Leverage robust technology platforms.
  - Objective 3: Document and implement repeatable technology management processes.

Draft Goals & Objectives (Continued)

- **Principle: Compliance**
- Goal 4: Enhance the reliability and security of the state's information systems.
  - Objective 1: Develop and implement an Information Risk Management Program.
  - Objective 2: Identify and document compliance requirements.
  - Objective 3: Streamline and unify information security processes in accordance with industry good practices.

Draft Goals & Objectives (Continued)

- **Principle: Governance**

- Goal 5: Develop and implement an information technology governance structure for delivery of expected benefits.

  - Objective 1: Develop and utilize an enterprise architecture.
  - Objective 2: Coordinate and leverage state technology investments.
  - Objective 3: Provide ongoing review of capital information technology projects.
  - Objective 4: Align technology investments with the state's overall goals, priorities, and mission objectives.

Next Steps and Future Actions

- Develop action items for the proposed goals and objectives.

- September / October - The CIO will produce a draft of the State Strategic Plan for IT and present it to the ITB for review, comments, and advice.

- December – The CIO will produce a final draft of the State Strategic Plan for Information Technology and provide copies to the ITB and agencies.

- January / February 2012 – Make final revisions and prepare for publication.

- March 1, 2012 – Send final plan to the governor.

- April 1, 2012 – Publish the State Strategic Plan for Information Technology.

Questions/Comments...